

Autumn, 2004

Hello, hello, hello!

I am a Software QA Test Engineer / QA Project Manager with over 15 years experience in the high tech computer industry all told, having spent more than 13 years providing a range of first-rate Software Quality Assurance Testing services. I also enjoyed designing and implementing my own Web Site. I really know the software life cycle, as well as the business of Software Development and Quality Assurance - first hand. I am a current member of the American Society for Quality, ASQ, an avid fan of the Rational Unified Process / RUP and the Mercury Interactive automation tools.

I can offer you affordable, timely, and robust Quality Assurance solutions via several hiring avenues. As an independent 1099 consultant, my core rationale is simple: On a direct and flexible billing scale (based upon length of contract), I cost clients less to bring testing excellence to their table. Though, besides being a 1099 consultant, I would also consider working on a cost effective sub-contract, contract, or regular hire basis. *Which type of relationship is easiest or best for you?*

I am enthusiastic, friendly, and competent. Utilizing good listening and communication skills, I am able to build great working relationships within an organization. I make a very effective team member – as well as a solid liaison between testers, coders, and management, with a great deal of experience interfacing with and supporting the users and customer base. I am smart, interested in continual learning, and quickly absorb new skills.

I can faithfully offer my personal commitment to your firm's management, to the project's team, to the quality of the product, and to a long-term commitment on my part to follow through and see a job well done.

Been there, done that, can do...

In both large and small companies, I have been a valuable team member on all types of SW QA projects in all kinds of testing and development environments, including Mainframe / Legacy, UNIX, Client-Server, and Web based applications, as well as having automated testing and automated scripting development experience.

I have also led QA Groups ranging in size from 5 to more than 25 people - where the teams were comprised of users, programmers, testers, systems analysts, and other technical IT specialists; and where the projects contained numerous software applications requiring simultaneous management.

I have a vast amount of experience designing, writing, and executing Quality Assurance Test Plans, enterprise-wide Test Methodologies, Bug Database development/deployment, and obtaining approvals, sign-offs, and buy-ins from Upper Management and VP level executives, not to mention many other additional tasks related to Project Management and Software Quality Assurance Testing.

I have an extensive Silicon Valley background in cross-platform / multi Operating System & configuration Software Testing (using VMware), combined with additional skills in routine PC SW installs, designing Bug Databases & Test Methodologies, and in performing Project Management & Automated Testing.

I am a solid professional who is adaptable, friendly, intelligent, and able to work well with others. I can take direction as well as provide it. I am an enthusiastic team player who can either lead a group or be a valuable team member who can follow project instructions and pull her own weight. I am no stranger to diligent work and can do what ever it takes to get the job done - and do it right - on time.

I have Microsoft Windows and Web browser experience, including Macintosh, PC, and Mainframe. Over the years, I have used a variety of QA Testing and SW Development tools and my aptitude to quickly learn new tools and packages is very strong. I truly enjoy working in a Software Development environment and providing Quality Assurance Testing & Team Leadership, and have made it my career.

My *Summarized Resume* provides a concise view of my skills and background. If you would like to see more specific information about me, please review my *Work Experience Details* document, which identifies all relevant facts about my prior work and previous clients. These documents and others are available on my Web Site: www.TheSoftwareTester.com.

I am seeking a long term Quality Assurance Team Membership / Team Leadership / Project Management related position. *Which area of my background would best serve your needs?*

In a personal interview, I can display many samples of Test Plans, Test Methodology documentation, Technical Writing, Project Management documentation, Automated Test Scripts, and other related types of items, which I have written, developed, and implemented. In addition, I have excellent references to recommend and verify my skills.

The information on my Web Site, in my Resume, and in my Work Samples should supply you with ample evidence of my work history, skills, and talents. I am sure that I could have a direct and positive impact on your Software Quality Assurance projects.

I would sincerely welcome the opportunity to contribute my enthusiasm for a job well done and my professional skills to your *"Strategy for Success"*! I know I can definitely help you in whichever Software Quality Assurance capacity you would prefer.

I look forward towards meeting you or your representative in a personal interview to discuss my qualifications and your needs.

I can be reached by telephone at 513.481.5128 and by email at EmilyEberly@TheSoftwareTester.com.

Please consider interviewing me! I can be available on very short notice. Thank you.

Very best regards,

Emily L. Eberly

PS - With all sincerity, I hope you don't mind me saying that you won't know you've found the best QA person for your project until you've at least had the chance to interview me and see for yourself the samples of my Test Plans, Testing Methodology, Bug Database development, and other Project Management documents.

I am dedicated to Quality and to a job well done.

Contact Information:

EMILY L. EBERLY

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